

Internet Banking Application

IB1 IBGEN2

Bank of Queensland Limited
 ABN 32 009 656 740
 Established 1874

Payment Systems
Tel 61 7 1300 557 272
 Fax 61 7 3024 4094
 Website: boq.com.au

Customer Access Number
(Bank Use Only)

| | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|

Name

(Mr/Mrs/Ms/Company/Business Name - only one applicant per application)

Address

*(Customer Primary Address
 – cannot be PO box)*

Phone (H) ()

Phone (W) ()

Postcode

Phone (M) ()

Postal
 Address

(if different from above)

Fax ()

Postcode

Email Address

*(An email address is
 required)*

NOMINATED ACCOUNTS

Please arrange access to my following accounts:

| Account Number | Account Name |
|----------------|--------------|
| | |
| | |
| | |
| | |
| | |
| | |

LIMITS

I/We request the following daily transaction limits will apply to transactions:

| ✓ Tick the new Limits Package <i>(one only to be ticked)</i> | | | |
|------------------------------------------------------------------------------------------------|------------------------------|----------|-------------|
| ✓ | Type | BPAY | Pay Anyone* |
| <input type="checkbox"/> | 0 <i>(Default)</i> | \$0 | \$0 |
| <input type="checkbox"/> | 1 | \$10,000 | \$2,500 |
| For a package with higher limits, a BOQ Security Token is required. Please visit a BOQ branch. | | | |

* Note this applies to Pay Anyone and Multi Payments.

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CUSTOMER AUTHORISERS

If more than one person is required to authorise transactions and requests on your behalf, each nominated person can be registered as an Authorised User. To register an Authorised User for the Internet Banking service:

- Each nominated Authoriser User must visit a Bank of Queensland branch;
- Each nominated Authoriser User is required to provide documentation to satisfy Customer Identification Requirements (ie the same documentation required to open a Bank account).

CUSTOMER IS A COMPANY

If the customer is a company, the company authorises _____ (Authorised User), _____ (Position), as its Authorised User to conduct Internet Banking transactions, change the customer's Internet Banking access, change the customer's Internet Banking profile and to correspond with the Bank on the customer's behalf.

ACKNOWLEDGMENT

I/We acknowledge that the information stated above is correct and the accounts listed have been nominated by me/us for access via the Internet Banking service.

I/We also acknowledge that when I/we use the Internet Banking service for the first time, I/we will each have to choose my/our own Personal Access Code (PAC) to allow future access to my/our nominated accounts. You should read the Electronic Banking Terms and Conditions before using the Internet Banking Service for the first time. I/We understand that when we use the Internet Banking service, I/we will be bound by the terms and conditions of use contained in the Electronic Banking Terms and Conditions.

My/Our acceptance of and agreement to the terms and conditions of use will be indicated by our use of the service.

| | | | |
|----------------------------|-------|--------------|-------|
| Customer Signature: | _____ | Date: | _____ |
| | _____ | | |
| | _____ | | |

If signing on behalf of a company complete this section:

Print name: _____

Print position: _____

Print name: _____

Print position: _____

Print name: _____

Print position: _____

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WHAT HAPPENS NEXT

Once you have completed the form, please sign it and mail it to:

REPLY PAID 471
Bank of Queensland Limited
Payment Systems
GPO Box 2258
BRISBANE QLD 4001

When can I start using the Internet Banking service?

We will process your Internet Banking application as soon as we receive it. We will mail the following documents to your postal address:

1. Confirmation of your registration for the Internet Banking service
2. Temporary Personal Access Code for use the first time you access the Internet Banking service

Items 1 and 2 will be mailed separately.

If you do not receive all of the above-mentioned documents within ten (10) business days of mailing your application to us, please contact our Customer Contact Centre on 1300 557 272 for assistance.
