

Identity Checklist for Individuals

Thank you for your interest in our products and services.

This checklist is a guide for customers applying for a new account. We need the following information from you so that we can comply with our regulatory obligations under the Anti-Money Laundering and Counter-Terrorism Financing laws. We may need additional information from you to support the account opening process.

These guidelines apply to all individuals.

What we need:

- Full name Date of birth Residential address
 Postal address Occupation All countries of tax residence
 If you are also a foreign citizen or resident for tax purposes, provide a tax identification number (TIN)

Customer Documents required to verify full name AND either date of birth OR residential address

If you are unable to provide One Primary Photographic Document you must provide Two documents from the Primary Non-Photographic category; or

One document from the Primary Non-Photographic category AND one document from the Secondary Documents category.

Primary Photographic Documents			
Passport or Other International Travel Document containing a photograph and signature		Driver's Licence	
National Identity card		Australian Proof of Age Card	
Primary Non-Photographic Documents			
Birth Certificate or Birth Extract		Citizenship certificate	
Pension or Health Care Card issued by the Department of Human Services or Department of Veteran Affairs			
Secondary Documents			
Australian Medicare or interim Medicare card		Debit or Credit Card (issued by an Australian Financial Institution)	
Interim Driver's Licence (issued by an Australian state or territory & accompanied by expired driver's licence)		Land titles office records or Rates utilities notice (issued by local government or utilities provider within the last 3 months containing the customer's name and residential address)	
Student ID		Bank statement (issued by an Australian Financial Institution within the last 12 months)	
Australian Defence Force Identification Card		A current card issued under a Commonwealth, State or Territory law for the purpose of identification, for a government service or as a licence eg an Australian Firearms Licence or Australian Gaming Licence	
Financial Benefits Notice (issued by the Commonwealth within the last 12 months)		Tax Assessment Notice (issued by the ATO within the last 12 months)	
Rental or Lease Agreement (showing name and address)			

Please ensure the documentation provided is current and valid. If you do not have the documents mentioned above, please reach out to your local BOQ branch to discuss.

Please bring all the above information and documents to your appointment at your local BOQ branch so we can open your new BOQ Account as soon as possible.

