

# 2021 GLOBAL REPORTING INDEX (GRI) CONTENT INDEX: CORE OPTION

	<b>GRI Ref</b>	<b>Disclosure Title</b>	<b>Location of disclosure</b>
<b>Organisational Profile</b>			
Gen	102-1	Name of the organization	Bank of Queensland (BOQ)
Gen	102-2	Activities, brands, products, and services	2021 Annual Report: About BOQ 12-13
Gen	102-3	Location of headquarters	Brisbane, Australia
Gen	102-4	Location of operations	2021 Annual Report: About BOQ 12
Gen	102-5	Ownership and legal form	2021 Annual Report
Gen	102-6	Markets served	2021 Annual Report: About BOQ 12-13
Gen	102-7	Scale of the organization	2021 Annual Report: About BOQ 12-13, 5 Year Financial Performance 5; 2021 Sustainability Report: Non-Financial Performance Table 30-35
Gen	102-8	Information on employees and other workers	2021 Sustainability Report: Non-Financial Performance Table 30-35
Gen	102-9	Supply chain	2021 Sustainability Report: 19, 21, 34-35 (supply chain); 2021 Annual Report: 13 (brands)
Gen	102-10	Significant changes to the organization and its supply chain	2021 Annual Report: 2021 Financial Highlights 4-5; Chairman's Message 6-7; MD & CEO's Message 8-9. 2021 Sustainability Report: Innovation, Transformation & Execution 26-27 ME Bank Integration 28-29
Gen	102-11	Precautionary Principle or approach	2021 Annual Report: Governance and Risk Management 55-60, BOQ and Climate Change 61-69; Corporate Governance Statement 11
Gen	102-12	External initiatives	2021 Sustainability Report: Community Support & Involvement 24-25
Gen	102-13	Membership of associations	2021 Sustainability Report: Key Commitments / Partnerships 5
<b>Strategy</b>			
Gen	102-14	Statement from senior decision-maker	2021 Annual Report: Chairman's Message 6-7; MD & CEO's Message 8-9
Gen	102-15	Key impacts, risks, and opportunities	2021 Annual Report: Strategy, Key Targets, Governance and Risk Management 57-63
<b>Ethics and Integrity</b>			
Gen	102-16	Values, principles, standards, and norms of behaviour	2021 Annual Report: About BOQ 12
<b>Governance</b>			
Gen	102-18	Governance structure	2021 Annual Report: Managing our Risk Landscape 55
Gen	102-29	Identifying and managing economic, environmental, and social impacts	2021 Annual Report: Chairman's Review 6-7; CEO & Managing Director Message 8-9; Responding to COVID-19 14, Managing our Risk Landscape 55-59, BOQ & Climate Change 61-69
Gen	102-30	Effectiveness of risk management processes	2021 Annual Report: Managing our Risk Landscape 55-59. 2021 Sustainability Report: Data Protection & Governance 14-15; Climate Change, Sustainable Finance & Environment 20-21.

	<b>GRI Ref</b>	<b>Disclosure Title</b>	<b>Location of disclosure</b>
<b>Stakeholder Engagement</b>			
Gen	102-40	List of stakeholder groups	2021 Sustainability Report 10
Gen	102-41	Collective bargaining agreements	2021 Sustainability Report: Non-Financial Performance Table 30-35
Gen	102-42	Identifying and selecting stakeholders	2021 Sustainability Report 10
Gen	102-43	Approach to stakeholder engagement	2021 Sustainability Report 10
Gen	102-44	Key topics and concerns raised	2021 Sustainability Report 11
<b>Reporting Practice</b>			
Gen	102-45	Entities included in the consolidated financial statements	2021 Annual Report 13
Gen	102-46	Defining report content and topic Boundaries	2021 Sustainability Report: About This Report 1; Scorecard (p.6-7) endnotes 37; Non-Financial Performance Table footnotes 37. 2021 Annual Report 3
Gen	102-47	List of material topics	2021 Sustainability Report 11
Gen	102-48	Restatements of information	2021 Sustainability Report 8-35
Gen	102-49	Changes in reporting	2021 Annual Report 3; 2021 Sustainability Report 1
Gen	102-50	Reporting period	2021 Annual Report 3; 2021 Sustainability Report 1
Gen	102-51	Date of most recent report	2021 Annual Report 3; 2021 Sustainability Report 1
Gen	102-52	Reporting cycle	2021 Annual Report 3; 2021 Sustainability Report 1
Gen	102-53	Contact point for questions regarding the report	2021 Annual Report 3; 2021 Sustainability Report 1. Contact point: InvestorRelations@boq.com.au
Gen	102-54	Claims of reporting in accordance with the GRI Standards	This report has been prepared in accordance with GRI Standards: Core option
Gen	102-55	GRI content index	GRI Content Index (this document)
<b>External Assurance</b>			
Gen	102-56	External assurance	2021 Sustainability Report: Independent Limited Assurance Report 38-41
<b>Management Approach</b>			
Mgmt	103-1	Explanation of the material topic and its Boundary	2021 Sustainability Report: Sustainability Scorecard 8-9; Non-Financial Performance Table 30-35 (and throughout report as required under each material topic )
Mgmt	103-2	The management approach and its components	2021 Sustainability Report: Sustainability Scorecard 8-9; Non-Financial Performance Table 30-35 (and throughout report as required under each material topic )
Mgmt	103-3	Evaluation of the management approach	2021 Sustainability Report: Sustainability Scorecard 8-9; Non-Financial Performance Table 30-35 (and throughout report as required under each material topic )