

A World of Opportunity

Fiserv presents a payment solution that allows your international customers the flexibility of paying you in their own currency



We live and work in an increasingly global and connected world.

More people and businesses are making payments online to businesses around the world. Tourism to Australia is also on the rise, with millions of people visiting Australia each year, spending money on retail, accommodations, tours and other items.

Whether your customers are based overseas or in Australia, you can ensure that they have an excellent payment experience with Currency Conversion from Fiserv.

Grow your business

- Connect with new customers based overseas and win business over competitors not offering currency conversion
- Earn additional revenue from every transaction converted into a foreign currency
- Increase customer satisfaction and loyalty

Help your customers

- Make payments in the currency of their choice without hidden charges or fees
- No surprises – See a card statement matching the currency printed on their receipt
- Purchase with full disclosure of the exchange rate being applied to the transaction
- Avoid additional foreign transaction fees
- Make educated and informed purchases

How Fiserv can help you

Currency Conversion is the easiest way to give your international customers the choice to pay in their own currency and provide them with the enhanced purchase experience they prefer.

Currency Conversion is available:



Online



In-Store



Over the phone



How it works



A purchase is made
Currency Conversion begins immediately after a credit card is presented either online, through the phone or our EFTPOS terminals. Currency Conversion recognises the customer's native currency.

The choice is offered
A real-time foreign exchange conversion rate is applied to the sale amount. The customer is prompted for a choice of currency they would like the transaction to be processed. This will be a choice of their native currency or Australian Dollars (AUD).

Currency is converted
If the customer chooses their native currency, the AUD sale amount is automatically converted into the foreign currency in real time and a receipt is generated which shows the original AUD sale amount, the foreign currency amount and the real-time foreign exchange rate.

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Talk to your BOQ Banker or contact your local Branch today.

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